



Dear Valued Customer,

Welcome to Iowa American Water.

Each year, water utilities prepare a Water Quality Report to let customers know how the water quality stacks up against established federal and state drinking water standards.

This year we are providing you with the report that the Iowa Department of Natural Resources prepared since we did not become your water provider until November of last year. In future years, you will receive a report prepared by Iowa American Water.

We encourage you to review this report, because it provides details about the source and quality of the drinking water delivered to your community.

For landlords, businesses, schools and other groups, please share this information with tenants, students and other water users at your location who are not billed customers of Iowa American Water.

Este informe contiene información muy importante sobre su agua beber. Tradúzcalo o hable con alguien que lo entienda bien.

Sincerely,

Iowa American Water

2025 WATER QUALITY REPORT FOR IOWA-AMERICAN WATER (LOW MOOR)

This report contains important information regarding the water quality in our water system. The source of our water is groundwater. Our water quality testing shows the following results:

CONTAMINANT	MCL - (MCLG)	Compliance		Date	Violation Yes/No	Source
		Type	Value & (Range)			
Total Trihalomethanes (ppb) [TTHM]	80 (N/A)	LRAA	3.00 (3 - 3)	09/30/2025	No	By-products of drinking water chlorination
Lead (ppb)	AL=15 (0)	90th	1.60 (ND - 3)	2024	No	Corrosion of household plumbing systems; erosion of natural deposits
Copper (ppm)	AL=1.3 (1.3)	90th	0.056 (0.0068 - 0.067)	2024	No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
950 - DISTRIBUTION SYSTEM						
Chlorine (ppm)	MRDL=4.0 (MRDLG=4.0)	RAA	1.1 (0.74 - 1.65)	03/31/2025	No	Water additive used to control microbes
01 - S/EP WELL #2-1959						
Barium (ppm)	2 (2)	SGL	0.08	07/25/2022	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Sodium (ppm)	N/A (N/A)	SGL	37	07/13/2025	No	Erosion of natural deposits; Added to water during treatment process

Note: Contaminants with dates indicate results from the most recent testing done in accordance with regulations.

DEFINITIONS

- Maximum Contaminant Level (MCL) – The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- Maximum Contaminant Level Goal (MCLG) -- The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- ppb -- parts per billion.
- ppm -- parts per million.
- pCi/L – picocuries per liter
- N/A – Not applicable
- ND -- Not detected
- RAA – Running Annual Average
- Treatment Technique (TT) – A required process intended to reduce the level of a contaminant in drinking water.
- Action Level (AL) – The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- Maximum Residual Disinfectant Level Goal (MRDLG) - The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- Maximum Residual Disinfectant Level (MRDL) - The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- SGL – Single Sample Result
- RTCR – Revised Total Coliform Rule
- NTU – Nephelometric Turbidity Units

GENERAL INFORMATION

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water posed a health risk. More information about contaminants or potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. Our water supply is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formulas, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact IOWA-AMERICAN WATER (LOW MOOR) at 563-499-1105. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

Lead tap sampling data can be found in the Iowa Drinking Water Data Portal: <https://programs.iowadnr.gov/iowadrinkingwater>

Our water supply has completed a service line inventory. Please contact us for information regarding the inventory and how you can access the results.

SOURCE WATER ASSESSMENT INFORMATION

This water supply obtains its water from the dolomite of the Silurian aquifer. The Silurian aquifer was determined to be slightly susceptible to contamination because the characteristics of the aquifer and overlying materials provide moderate protection from contaminants at the land surface. The Silurian well will be slightly susceptible to surface contaminants such as leaking underground storage tanks, contaminant spills, and excess fertilizer application. A detailed evaluation of your source water was completed by the Iowa Department of Natural Resources, and is available from the Water Operator at 563-499-1105 .

CONTACT INFORMATION

For questions regarding this information or how you can get involved in decisions regarding the water system, please contact IOWA-AMERICAN WATER (LOW MOOR) at 563-499-1105.