



**Kentucky American Water's purchase of the City of North Middletown delivers proven financial, technical, and managerial expertise to new customers in Bourbon County**

## North Middletown Water System Acquisition

### **BUILDING ON SHARED GROUND**

Kentucky American Water has long held a steady presence in Bourbon County, providing water services to rural areas of the county since the 1970s and providing water and wastewater services to the City of Millersburg since 2014. The City of North Middletown had been a wholesale customer of Kentucky American Water for many years when discussions began about the possibility of expanding the relationship. The partnership between the community and company established a strong foundation of trust, reliability, and familiarity, making the system sale both logical and beneficial for the community.

### **THE PURCHASE: A SEAMLESS SALE**

In 2019, Kentucky American Water acquired the City of North Middletown's water and wastewater systems with unanimous support from the City's Mayor and Town Council. Building on an existing wholesale water arrangement, Kentucky American Water welcomed 400 water customers and 250 wastewater customers through a smooth and seamless transition in service.

### **CUSTOMER BENEFITS: MORE THAN JUST WATER**

North Middletown residents now enjoy enhanced services including:

- 24/7 support and emergency response providing customers greater reliability and peace of mind.
- Advanced water quality expertise with rigorous monitoring and testing protocols.
- Immediate and long-term relief from the burden of operating and maintaining infrastructure.
- Financing and capital planning resources to sustainably manage ongoing investment in water and wastewater infrastructure.

### **EXPERTISE ON TAP**

Kentucky American Water has also invested approximately \$2.21 million into modernizing and upgrading water infrastructure in North Middletown since the acquisition in 2019. As a result of the technical, operational and managerial expertise that Kentucky American Water brings, customers in the City of North Middletown can count on clean, safe, reliable and affordable water service for years to come.



**“We understand that in order to provide the best possible services to our community, strong partnerships are important. Kentucky American Water has been a great partner in providing safe and reliable drinking water to the City of North Middletown utility system through a purchased water agreement, and now we will be able to utilize the company's expertise and resources for our community's water and wastewater needs for many years to come.”**

**- Jeff McFarland, Mayor City of North Middletown**