HOW TO READ YOUR BILL

AMERICAN WATER
South Orange Village Water Utility

Your bill is designed to provide information you need to know about your account. The details below will help you understand the charges on your bill. All fees and minimums are established by the Village Board of Trustees and are identified in Chapter 157 of the municipal code of the Township of South Orange Village, accessible by visiting **www.southorange.org**, then "Village Code" under "Your Government".

1 CUSTOMER ACCOUNT INFORMATION

- **Account Number:** When calling our call center with a question, it's helpful to have your account number handy.
- **Total Due and Due Date:** Includes current and any past due amounts, and when your bill is due. Bills are due upon receipt. Per municipal ordinance, late fees of 8% of the unpaid balance are assessed on the 31st day after the date of the bill and again on the 78th day. Non-payment of the bill will result in an interruption of service.

2 BILLING PERIOD AND METER READINGS

- **Billing Date:** Date the bill was mailed.
- **Billing Period:** Period in which the water was used and is being billed for.
- **Next reading on or about:** Estimate of when the next meter reading will take place.
- **Customer Type:** How the property being served is classified (i.e., residential, commercial).
- **Meter Reading /Billing Measurement:** How your meter is read, and how you are billed. All customers are metered in increments of 100 cubic feet (CCF), which is equivalent to approximately 748 gallons.
- **Meter Chart:** Meter identification number and size, as well as the meter reading for the current and previous billing period. We also specify if the reading was an actual read or if it was estimated.
- **Total Water Used and Water Usage Graph:** Amount of water used during the billing period, compared to previous billing periods. For usage prior to 2017, please reference your bill from East Orange Water Commission. In time, the graph will show water usage over the last 12 months.

3 PAST DUE AMOUNT (if applicable)

- **Prior Balance:** This should be paid immediately.

2 BILLING PERIOD AND METER READINGS

* Bill Date: Jul 22, 2016
* Due Upon Receipt
* Billing Period: May 06 to Jul 06 (90 Days)
* Next reading on or about: Sep 29, 2016
* Customer Type: S.Orange Residential Quarterly
* Meter Reading Measurement
  1 Unit = 100 CF or 748 gallons of water
* Billing Measurement: 100 CF

Meter No.	47778669
Size of Meter	5/8
Current Read	2429 (Actual)
Previous Read	2420 (Actual)
Total water used this billing period	9.00 Units (6732 Gallons)

Total Water Use Comparison (in 100 CF)

* Current Billing Period	2016	9
* Same Billing Period	2015	0

Billed Use Graph (100 CF)

Water Usage

* = Estimate

BILLING SUMMARY

For Account: 99-9999999-9
Premises 520283477
Service To: 123 ANYWHERE ST

3 Prior Balance

Balance from Last Bill	$0.00
Payments	0.00
TOTAL PAST DUE AMOUNT	**$0.00**

4 Current Water Service

* Minimum Charge	36.76
* Water Volume (6.21 X $0.0000000)	0.00
(2.79 X $5.9200000)	16.52
*** Total Water Service Related Charges**	**53.28**
TOTAL CURRENT CHARGES	**$53.28**
TOTAL AMOUNT DUE	**$53.28**

5
Pay your bill online: www.amwater.com/SouthOrange
Pay by mail: Remit your payment to the address shown below
Pay by phone: 24 hours a day, everyday at 1-855-722-7072

IMPORTANT MESSAGES FROM South Orange Village Water Utility

The Village has contracted with American Water for operation of our water system effective January 1, 2017. All invoices for water service up to December 31, 2016 are payable to East Orange Water Commission. For more information, visit www.amwater.com/SouthOrange.

Questions about this bill? Call Our Customer Service Center 1-855-722-7072 www.amwater.com/SouthOrange

South Orange Village Water Utility

BOX 371852, PITTSBURGH, PA 15250-7852

For Service 123 ANYWHERE ST
☐ Check this box for address changes and note new address on back

000001 000000005
FIRSTNAME LASTNAME
123 ANYWHERE ST
SOUTH ORANGE NJ 07079-1336

00058046326430000000000005328011

1

Account Number	99-9999999-9
Due Date	**Due Upon Receipt**
Total Due	**$53.28**

Amount Enclosed: $

SAMPLE BILL

SOUTH ORANGE VILLAGE WATER UTILITY
BOX 371852
PITTSBURGH, PA 15250-7852

4 CURRENT CHARGES

Current Water Service Charges

- **Minimum Charge:** Based on the size of the water meter and the frequency of the billing. A typical residential customer billed quarterly will have a minimum of $36.76 per quarter, which includes 6.21 CCF of water.
- **Water Volume:** This is based on the amount of water used during the billing period. The current volumetric charge per CCF is $5.92.

5 PAYMENT OPTIONS

Convenient payment options available to pay your bill. This box appears when space allows.