

WE KEEP LIFE FLOWING™

SOLUTIONS THAT WORK

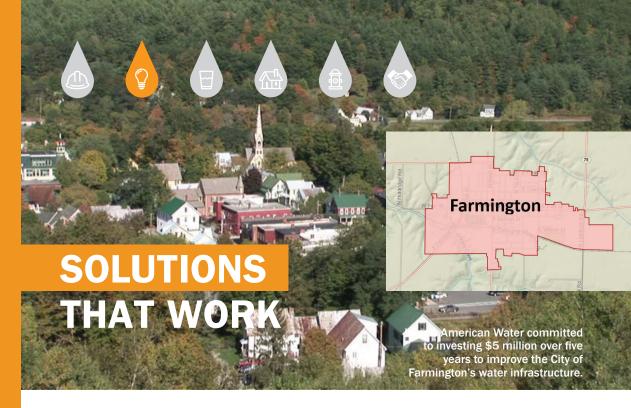
The sale of the City of Farmington's water system to Illinois American Water made good sense for customers and the community.



QUESTIONS?

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CITY OF FARMINGTON WATER SYSTEM ACQUISITION

The City of Farmington, Illinois is located 30-miles west of Peoria in Fulton County. The City provides water service to a population of 2,400 through 1,060 customer connections. The City of Farmington is approximately 8-miles from Illinois American Water's existing water service infrastructure located in Hanna City. The City's water treatment facility was constructed in 2005 and treats water from two groundwater wells through a reverse-osmosis process.

CHALLENGES

- **Operational:** The City was operating its water treatment facility via a contract operations agreement with a local certified operator. The distribution system suffered from significant water loss.
- **Financial:** City officials were concerned about the capital needed to adequately invest in its water system.
- Water Quality: The City received numerous complaints from residents regarding water quality due to the complex reverse-osmosis process, hardness and undersized mains inhibiting adequate flow throughout the distribution system.

SOLUTION

After weighing its options, the City Council concluded that the best long-term solution for its residents was a sale to Illinois American Water.

BENEFITS

- **Financial:** The City received approximately \$3.75 million for its water assets upon regulatory approval of the acquisition. This financial gain will allow the City to retire outstanding bond debt and invest budgeted funds into other projects.
- Water Quality: Illinois American Water committed to investing approximately \$5 million in Farmington's water system within the first five years of ownership to improve both production and distribution systems which will improve overall water quality.
- Operational: The City's water system will become part of the Peoria District which
 includes a highly-trained and professional staff of over 80 personnel in operations,
 engineering and customer support.



SOLUTIONS. ONE MORE WAY WE KEEP LIFE FLOWING.