



MICHIGAN
AMERICAN WATER
WE KEEP LIFE FLOWING™



COVID-19 ASSISTANCE

HELPING CUSTOMERS IN NEED

The Coronavirus Aid, Relief, and Economic Security (CARES) Act passed by Congress on March 27th, 2020 provides more than \$2 trillion in economic relief to families affected by the COVID-19 public health emergency. These relief funds have also made it possible for Michigan American Water to provide relief to customers in the form of a water arrearage payments of up to \$700 through the SB690 – Water Assistance Program.

WHAT YOU NEED TO KNOW

- If you missed a payment from March 1 to August 30, 2020 and are receiving food assistance through the Supplemental Nutrition Assistance Program (SNAP), you are eligible for assistance through the COVID Water Payment Program.
- You do not need to apply or do anything to participate in this program. The Michigan Department of Health & Human Services will determine eligibility and send payments to Michigan American Water. The financial assistance will be administered through your local Community Action Agency and will cover your missed payments of up to \$700.
- The payment made by the Michigan Department of Health and Human Services toward your water arrearage will appear on your billing statement.

More information on the program or your eligibility can be obtained by contacting:

Baraga-Houghton-Keweenaw
Community Action Agency, Inc.
Ms. Jean LaBerge, Executive Director
926 Dodge St.
Houghton, MI 49913
(906) 482-5528

QUESTIONS?

We can be reached at our customer service center at 1-906-337-3502.

Hours: 8 a.m. to 5 p.m.

For emergencies, we're available 24/7.

www.michiganamwater.com



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