WATER SERVICE ASSISTANCE
For more than 25 years, Pennsylvania American Water has been assisting customers who qualify through its H2O Help to Others Program™. The program offers three main services:

- Grants of up to $500 per year
- An 85 percent discount on the monthly water service charge
- Water-saving devices and education

WASTEWATER SERVICE ASSISTANCE

- Grants of up to $500 per year
- A 20 percent discount on the total wastewater charges

ABOUT THE PROGRAMS

Grant Programs
During the 2018-19 program year, Pennsylvania American Water provided $501,378 in water and wastewater assistance grants to 1,860 households. Grants are funded through a corporate donation ($450,000 per year) and customer and employee donations. To qualify for a grant, customers must have annual household incomes at or below 200 percent of the Federal Poverty guidelines (see chart) and applicants must have made a sincere effort to pay their bill.

Discount Programs
To qualify for the water and/or wastewater discount program, customers must have annual incomes at or below 150 percent of the Federal Poverty guidelines (see chart).
Water-Saving Devices and Education

Customers who qualify for the H2O Help to Others Program™ may also qualify to receive a water-saving kit that includes a low-flow shower head, faucet aerators, toilet tank diverter and non-toxic leak-detecting dye tablets. Also included is an educational booklet that explains how to install the devices and provides helpful tips on how to save water inside and outside the home, so customers can take an active part in reducing their water bill through wise water use.

MONTHLY INCOME GUIDELINES

<table>
<thead>
<tr>
<th>Number of Persons in Household</th>
<th>GRANT PROGRAM Total Combined Monthly Income</th>
<th>DISCOUNT PROGRAM Total Combined Monthly Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$2,127</td>
<td>$1,595</td>
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<tr>
<td>2</td>
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<tr>
<td>8</td>
<td>$7,353</td>
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</tr>
</tbody>
</table>

For each additional person $747 $560

WANT TO LEND A HAND?

If you wish to contribute to the program, you can do so by adding a donation to your monthly Pennsylvania American Water bill. You can be assured that 100 percent of your donation and our matching funds go directly to qualifying customers. Our company assumes all administrative costs for this program, so that every penny you donate goes directly to this worthwhile cause.

LEARN MORE ONLINE

- **Dollar Energy Fund**: www.dollarenergy.org

For the latest news about Pennsylvania American Water, check us out on Facebook at www.facebook.com/pennsylvaniaamwater and follow us on Twitter at Twitter.com/paamwater.

ASSIST A FAMILY IN NEED

H2O HELP TO OTHERS™ PROGRAM

PLEDGE FORM

Yes, I would like to assist an individual or family in need.

☐ I would like to make a one-time donation of $________

☐ I would like to donate a regular amount each month. Please add this amount to my monthly water bill:

$25   $10   $5   $1   Other $________

Name (please print)

Account Number

Address

City

State         Zip

Signature

Date

Please complete, detach and return this form with your next Pennsylvania American Water bill payment. You can also send a donation directly to the Dollar Energy Fund at:

Dollar Energy Fund
P. O. Box 42329
Pittsburgh, PA 15203.

Please write “H2O Program Donation - PA” on the memo portion of your check.

For more information, call 1-888-282-6816.