



PENNSYLVANIA  
AMERICAN WATER

WE KEEP LIFE FLOWING™

Assisting  
customers  
in need for  
decades



## H2O HELP TO OTHERS™



### WATER SERVICE ASSISTANCE

For more than 25 years, Pennsylvania American Water has been assisting customers who qualify through its H2O Help to Others Program™. The program offers three main services:



- Grants of up to \$500 per year
- An 85 percent discount on the monthly water service charge
- Water-saving devices and education

### WASTEWATER SERVICE ASSISTANCE

- Grants of up to \$500 per year
- A 20 percent discount on the total wastewater charges

### ABOUT THE PROGRAMS

#### Grant Programs

During the 2018-19 program year, Pennsylvania American Water provided \$501,378 in water and wastewater assistance grants to 1,860 households. Grants are funded through a corporate donation (\$450,000 per year) and customer and employee donations. To qualify for a grant, customers must have annual household incomes at or below 200 percent of the Federal Poverty guidelines (see chart) and applicants must have made a sincere effort to pay their bill.

#### Discount Programs

To qualify for the water and/or wastewater discount program, customers must have annual incomes at or below 150 percent of the Federal Poverty guidelines (see chart).

### FOR MORE INFORMATION

Pennsylvania American Water's **H2O Help to Others Program™** is administered by the Dollar Energy Fund, an independent, non-profit organization established to help those in need.

For more information about the program and additional qualification requirements, contact:

**DOLLAR ENERGY  
FUND**  
**1-888-282-6816**



**SERVICE. ONE MORE WAY WE KEEP LIFE FLOWING.**



### Water-Saving Devices and Education

Customers who qualify for the H2O Help to Others Program™ may also qualify to receive a water-saving kit that includes a low-flow shower head, faucet aerators, toilet tank diverter and non-toxic leak-detecting dye tablets. Also included is an educational booklet that explains how to install the devices and provides helpful tips on how to save water inside and outside the home, so customers can take an active part in reducing their water bill through wise water use.

## MONTHLY INCOME GUIDELINES

Number of Persons in Household	GRANT PROGRAM Total Combined Monthly Income	DISCOUNT PROGRAM Total Combined Monthly Income
1	\$2,127	\$1,595
2	\$2,873	\$2,155
3	\$3,620	\$2,715
4	\$4,367	\$3,275
5	\$5,113	\$3,835
6	\$5,860	\$4,395
7	\$6,607	\$4,955
8	\$7,353	\$5,515
For each additional person	\$747	\$560

## WANT TO LEND A HAND?

If you wish to contribute to the program, you can do so by adding a donation to your monthly Pennsylvania American Water bill. You can be assured that 100 percent of your donation and our matching funds go directly to qualifying customers. Our company assumes all administrative costs for this program, so that every penny you donate goes directly to this worthwhile cause.

## LEARN MORE ONLINE

- **Pennsylvania American Water:** [pennsylvaniaamwater.com](http://pennsylvaniaamwater.com)  
Under Customer Service & Billing, select Customer Assistance Programs.
- **Dollar Energy Fund:** [www.dollarenergy.org](http://www.dollarenergy.org)

For the latest news about Pennsylvania American Water, check us out on Facebook at [www.facebook.com/pennsylvaniaamwater](http://www.facebook.com/pennsylvaniaamwater) and follow us on Twitter at [Twitter.com/paamwater](http://Twitter.com/paamwater).



## ASSIST A FAMILY IN NEED

### H2O HELP TO OTHERS™ PROGRAM

#### PLEDGE FORM

Yes, I would like to assist an individual or family in need.

- I would like to make a one-time donation of \$ \_\_\_\_\_
- I would like to donate a regular amount each month. Please add this amount to my monthly water bill:

\$25    \$10    \$5    \$1    Other \$ \_\_\_\_\_

\_\_\_\_\_  
Name (please print)

\_\_\_\_\_  
Account Number

\_\_\_\_\_  
Address

\_\_\_\_\_  
City

\_\_\_\_\_  
State                      Zip

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Please complete, detach and return this form with your next Pennsylvania American Water bill payment. You can also send a donation directly to the Dollar Energy Fund at:

Dollar Energy Fund  
P.O. Box 42329  
Pittsburgh, PA 15203.

Please write "H2O Program Donation - PA" on the memo portion of your check.

For more information, call **1-888-282-6816**.