

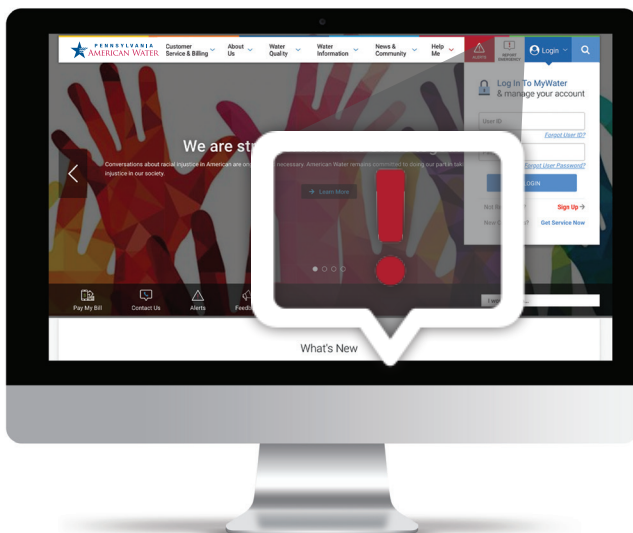
REPORT A WATER EMERGENCY



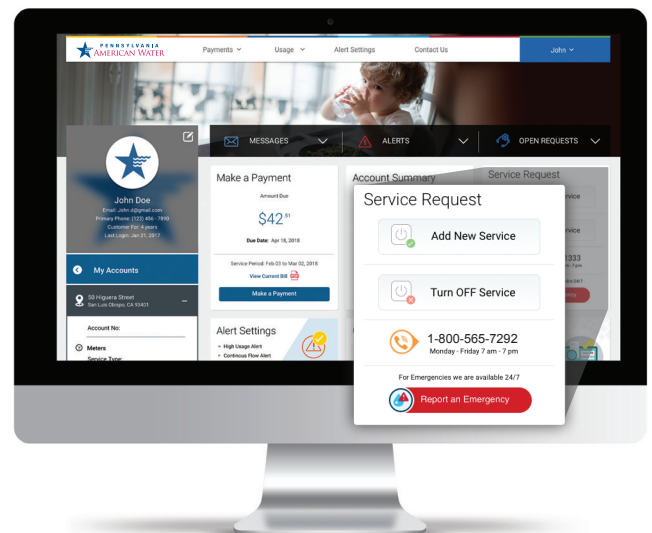
ONLINE WATER EMERGENCY REPORTING

If you are aware of a water emergency, you can report it straight from the Pennsylvania American Water website or from your MyWater account. This feature is fully automated and will guide you through a quick and easy multi-step process to submit the water emergency.

PENNSYLVANIA AMERICAN WATER WEBSITE



MyWATER ACCOUNT



EMERGENCY REPORT

Emergency Report
Please answer the following questions. All fields are mandatory.

What is the nature of the emergency?
☐ Leak at Street/Sidewalk ☐ Hydrant Leak

Please enter the following information:
Your Name:
Enter Name:
First Name:
Last Name:
Emergency Address, Cross Street, or Location:
Enter House Number or Location:
Enter Street or Cross Street:
House Number or Location:
Enter City:
State:
City:
State:

Is the issue causing damage?
☐ Yes ☐ No

Please describe any specific details about the location of the leak.

In the **EMERGENCY REPORT**, provide information on the nature of the emergency (such as if it is a leak at a street/sidewalk or at a hydrant), whether it is causing damage, description of the leak location, and your contact information. If you need to report a sewer backup, a water outage or a leak at your property/ meter, complete the Emergency Report through your MyWater account.

EMERGENCY REPORT

Emergency Report
Please answer the following questions. All fields are mandatory.

Please enter the following information:
Phone number to contact you:
Contact Name:
Enter Phone Number:
Enter Name:
Service Address:

What is the nature of the emergency?
☐ Leak at Property/Meter ☐ Sewer Backup ☐ Hydrant Leak ☐ Leak at Street/Sidewalk

Is the issue inside or outside?
☐ Inside ☐ Outside

Is the issue causing damage?
☐ Yes ☐ No

Please describe the leak location.

SUBMISSION CONFIRMATION



Thank you!

We have received your emergency notification. We apologize for any inconvenience you are experiencing. Investigating service emergencies is our top priority, and we are here to assist. We will contact you if additional information is required.