



# PENNSYLVANIA AMERICAN WATER

WE KEEP LIFE FLOWING®

Providing high-quality water service is our business. We monitor and test your water at multiple points throughout our process of drawing it from its source, treating it to meet drinking water standards, and distributing it through our pipeline systems.

In fact, American Water's water quality professionals and treatment plant operators perform over one million tests each year for about 100 regulated contaminants.

Our water quality and operations experts operate quality control laboratories throughout Pennsylvania. We also have access to American Water's Central Laboratory, which conducts sophisticated drinking water testing and analysis.

We take water quality so seriously that 33 of our water treatment plants have been nationally recognized with Directors Awards for participating in the Environmental Protection Agency's Partnership for Safe Water program. And, 18 of these plants have maintained this high level of service for 20 years or more. Pennsylvania American Water has received more Directors Awards than any other water utility in the nation.

Nine of our plants received the Elite Phase IV Presidents Award (Bangor, Brownell, Clarion, Crystal Lake, Hershey, Indiana, Nesbitt, Norristown and Phillipsburg).

This is a voluntary program where the water service provider must carry out a rigorous review of their operational, financial and managerial policies and practices and identify ways to improve performance. As part of meeting the Directors Award requirements, the surface water treatment plant must meet certain criteria, and provide water service that – in some cases – surpasses what it is required by federal and state drinking water standards.

## AWARD WINNING WATER QUALITY



Pennsylvania American Water has received **MORE DIRECTORS AWARDS THAN ANY OTHER WATER UTILITY IN THE NATION.**

### DIRECTORS AWARDS RECEIVED

	Plant Name WTP = Water Treatment Plant	Directors Award	5-Year Award	10-Year Award	15-Year Award	20-Year Award
1.	Aldrich WTP - Pittsburgh	2000	2005	2010	2015	2020
2.	Bangor WTP*	2000	2005	2010	2015	2020
3.	Brownell WTP*	2000	2005	2010	2015	2020
4.	Brownsville WTP	2000	2006	2011	2016	
5.	Butler-Oneida Valley WTP	2000	2005	2010	2015	2020
6.	Ceasetown WTP	2000	2005	2010	2015	2020
7.	Clarion Regional WTP*	2007	2013	2018		
8.	Coatesville - Rock Run	2015	2021			
9.	Crystal Lake WTP*	2000	2006	2011	2016	2021
10.	Ellwood WTP	2000	2005	2010	2015	2020
11.	Fallbrook WTP	2000	2005	2010	2015	2020
12.	Forest City WTP	2000	2005	2010	2015	2020
13.	Hays Mine WTP	2000	2005	2010	2015	2020
14.	Hershey WTP*	1999	2005	2010	2015	2020
15.	Huntsville WTP	2009	2014			
16.	Indiana-Two Lick Creek WTP*	2000	2005	2010	2015	2020
17.	Kane WTP	2000	2006	2011	2016	2021
18.	Kittanning WTP	2000	2005	2010	2015	2020
19.	Lake Scranton WTP	2000	2006	2011	2016	2021
20.	Milton Treatment Plant	2000	2005	2010	2015	2020
21.	Montrose WTP	2000	2005	2010	2015	2020
22.	Nesbitt WTP*	2000	2005	2010	2015	2020
23.	New Castle WTP	2000	2005	2010	2015	2020
24.	Norristown WTP*	2000	2006	2011	2016	2021
25.	Phillipsburg WTP	1999	2005	2010	2015	2020
26.	Punxsutawney - Big Run WTP	2000	2006	2011	2016	2021
27.	Royersford Shady Lane WTP	2012	2017			
28.	Silver Spring WTP	2000	2005	2010	2015	2020
29.	Stoney Garden WTP	2011	2016	2021		
30.	Susquehanna WTP	2000	2006	2011	2016	2021
31.	Watres WTP	2000	2006	2011	2016	2021
32.	West Shore WTP	2012	2017			
33.	White Deer Creek WTP	2000	2006	2011	2016	2021

\* Received the Elite Phase IV Presidents Award