



PENNSYLVANIA  
AMERICAN WATER

WE KEEP LIFE FLOWING™

Choose which  
option works  
best for you!



## FIVE CONVENIENT WAYS TO PAY YOUR BILL



**PAY  
AUTOMATICALLY**  
(no stamps  
required)

Enroll in **Auto Pay**, and your bill will be paid automatically on time, every time directly from your checking or savings account on the date it is due. No stamps required. And, it's free! To enroll, log on to My Account at **myaccount.amwater.com** or contact our customer service center.

**PAY ONLINE**

Visit [www.amwater/billpay](http://www.amwater/billpay). Be sure to have your account number handy.\*

**PAY BY MAIL**

Pennsylvania American Water, P.O. Box 371412, Pittsburgh, PA 15250-7412. No cash, staples or paper clips, please.

**PAY BY PHONE**

24/7 at 1-855-748-6066. Have your account number handy.\*

**PAY IN PERSON**

**Please note:** Steelton Borough will not be accepting payments on our behalf. If you prefer to pay in person, Pennsylvania American Water does have agreements with several authorized payment locations across the state, including:

- **Wal-Mart** located at 6535 Grayson Road, Harrisburg

For a complete listing of authorized payment locations, call or visit us online.

**Please be sure to have your Pennsylvania American Water account number handy.**

### BILLING YOUR WAY

Want to reduce paper clutter? You have the option of receiving your bill electronically. Sign up for **Paperless Billing today!**

We'll email you when your bill is available to be viewed online along with any materials that you would have received with your paper bill. To enroll, log on to our self-service website, **My Account** at [myaccount.amwater.com](http://myaccount.amwater.com).

### NOT REGISTERED FOR MY ACCOUNT?

It's simple. Log on to [myaccount.amwater.com](http://myaccount.amwater.com). Be sure to have your 16-digit account number handy.

### AND, IF YOU NEED US... WE'RE A PHONE CALL AWAY.

**Customer Service Center:** 1-800-565-7292

**Hours:** M-F, 7 a.m. - 7 p.m. **For emergencies:** We're available 24/7.

**\*Note:** Our payment partner, Paymentus, charges \$1.95 per transaction for e-check, credit card and debit card payments. **Avoid the transaction fee:** There is no charge to pay by e-check through My Account at [myaccount.amwater.com](http://myaccount.amwater.com).



**SERVICE. ONE MORE WAY WE KEEP LIFE FLOWING.**