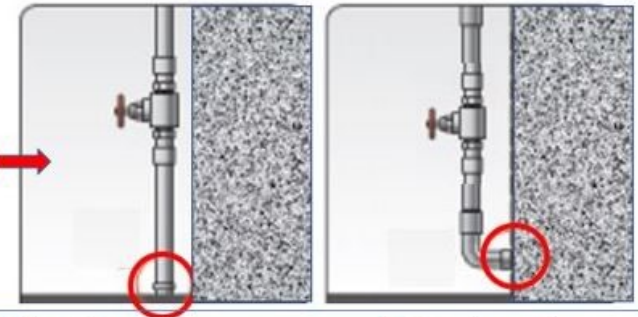


Customer Side Pipe Identification Guidance

Tools Needed: Flathead screwdriver, coin, strong magnet (refrigerator magnet)

- 1. Locate**
 - **Interior Work** - Locate the customer's service line where it protrudes thru the foundation wall or slab. It may also be the line entering a home from a crawl space. See images to right for where to identify.
 - **Exterior Work** - For exterior work, the pipe should be visible on the outlet side of a meter setter. Keep in mind some meter pits were "cut-in" and the outlet side of the meter setter pipe may be different from the rest of the service line, check tap order to verify.
2. For metallic pipe, lightly scratch the surface of the pipe using the screwdriver or coin, using the results compare to the images below (Please be aware pipe may be painted)
3. Use a magnet as indicated below for further confirmation (Please be aware pipe may be painted and will need to be scraped to expose the pipe surface for an accurate magnet test)

Where to verify interior work



What if I see Brass?

Color: Brass to dark brown

Scratch test: Bright gold color

Magnet: Will NOT stick

Note: Has Threads



Brass is usually a connector pipe and therefore not considered a service line type, select "unknown" in this case

Plastic



Color: May be white, black, blue or grey. May have identification on sidewall indicating type of plastic

Scratch test: Not needed

Magnet: Will NOT stick

Coin tap: Non-tinny, sharp noise

Galvanized



Color: Dull gray

Scratch test: Dull silver

Magnet: WILL stick

Coin tap: Tinny noise

Note: Galvanized, will have threaded joints

Copper



Color: Copper/bronze

Scratch test: Shiny copper

Magnet: Will NOT stick

Coin tap: Tinny noise

Lead



Color: Dull gray

Scratch test: Bright silvery, easily scratched

Magnet: Will NOT stick

Coin tap: Dull noise

Note: Look for a lead bulb; Not always rigid, look for a bend

Lead bulb

