

# H2O HELP TO OTHERS™

Assisting customers in need for years



VIRGINIA  
AMERICAN WATER



## Water Service Assistance

For more than four years, Virginia American Water has been assisting customers in need pay for their water bill through its **H2O Help to Others Program™**.

The program offers grants of up to \$500 per year for customers who qualify. Since the program was first launched in 2010, Virginia American Water has provided \$38,669 in water assistance grants to 220 households.

Grants are funded through a corporate donation and customer and employee donations.

To qualify for a grant, customers must have annual household incomes at or below 150 percent of

the Federal Poverty guidelines (see chart below) and applicants must have made a sincere effort to pay their bill. A grant from this program may not cover the recipient's entire water bill.

## Learn more online

Virginia American Water's **H2O Help to Others Program™** program is administered by the Dollar Energy Fund, an independent, non-profit organization. For more information about the program and additional qualification requirements, contact the Dollar Energy Fund at 1-888-282-6816 or visit us online:

- **Dollar Energy Fund**  
[www.dollarenergyfund.org](http://www.dollarenergyfund.org)
- **Virginia American Water**  
[www.virginiaamwater.com](http://www.virginiaamwater.com)

Under the Customer Service menu, select Low Income Program.

## MONTHLY INCOME GUIDELINES

Number of Persons in Household	GRANT PROGRAM Total Combined Monthly Income
1	\$1,471
2	\$1,991
3	\$2,511
4	\$3,031
5	\$3,551
6	\$4,071
7	\$4,591
8	\$5,111
For each additional person	\$520

## ASSIST A FAMILY IN NEED

### H2O Help to Others™ Program Pledge Form

Customers can make a difference by contributing to the program by adding a donation to your Virginia American Water bill. You can be assured that 100 percent of your donation and our matching funds go directly to qualifying customers. Our company assumes all administrative costs for this program, so that every penny you donate goes directly to this worthwhile cause.

### Yes, I would like to assist an individual or family in need.

- I would like to make a one-time donation of \$ \_\_\_\_\_
- I would like to make an ongoing donation. Please add this amount to my water bill:

\$25 \$10 \$5 \$1 Other \$ \_\_\_\_\_

Name (please print) \_\_\_\_\_

Account Number \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

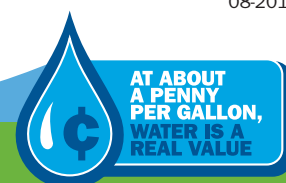
Please complete, detach and return this form with your next Virginia American Water bill payment. You can also send a donation directly to the Dollar Energy Fund at: Dollar Energy Fund, P.O. Box 42329, Pittsburgh, PA 15203.

Please write "**H2O Program Donation - VA**" on the memo portion of your check.

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WE CARE ABOUT WATER. IT'S WHAT WE DO.®