

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Monitoring Reporting Requirements Not Met for
THE MOUNTAIN WATER SYSTEM WV3301963

Our water system violated drinking water monitoring requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During periods listed in the table below, we did not monitor or test as required and therefore cannot be sure of the quality of our drinking water during that time.

What should I do? At this time, there is nothing you need to do.

The table below lists the monitoring we did not conduct, other violations, and the associated compliance period.

Monitoring Violation	Year-Fed Report #	Monitoring Frequency	Compliance Period
03, MONITORING, ROUTINE MAJOR HEXACHLOROCYCLOPENTADIENE Results Not Submitted	2023 5017194	Triennially	3Y 2020-2022
27, MONITORING, ROUTINE, MAJOR, CHLORINE Failure to Report Required Chlorine Residual With a Coliform Sample Result	2023 5017218	Monthly	JAN 2023
3A, MONITORING, ROUTINE, MAJOR (RTCR) Valid Compliance Total Coliform Sample(s) Not Reported	2023 5017217	Monthly	JAN 2023

What happened? What is being done? (Describe corrective action)

Your former water system owner, Jefferson Utilities Inc. (JUI), was issued the listed monitoring violations due to the following:

Violation 03 – The required samples were collected on time; however, an error at the contract laboratory caused the samples to expire before analysis could be completed. As well, the laboratory failed to alert JUI of the need to recollect the samples before the compliance period ended. JUI was able to confirm the samples met regulatory levels, but were not credited for the samples since the compliance deadline had passed. No further action is required at this time.

Violation 27 & 3A – Samples for both were collected together during the month of January 2023; however, they were labelled incorrectly on compliance reports and thus not counted toward the regulatory requirements. The mislabeling was not identified until after the due date for compliance reporting and were then ineligible for relabeling. As the sample results were in range of the regulation, no further action is due at this time.

For more information, please contact Jeff Pippel at 1-800-685-8660
(Contact Name) (Phone Number)
 or 1600 Pennsylvania Avenue, Charleston, WV 25302.
(Mailing Address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Prepared: October 20, 2023

Date Distributed 11/03/2023