

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER  
MONITORING REQUIREMENTS NOT MET FOR**

**WVAWC MONTGOMERY HEIGHTS DISTRICT, WV3301017**

*We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Between 10/1/2024 and 12/31/2024, we failed to submit the required samples as indicated below and therefore cannot be sure of the quality of our drinking water during that time.*

**What should I do?**

*There is nothing you need to do at this time.*

**The table below lists the required monitoring and the compliance period.**

Required Monitoring	Compliance Period
27, MONITORING, ROUTINE (DBP), MAJOR Failure to monitor/report Haloacetic Acids (HAASs)	10/1/2024 to 12/31/2024
27, MONITORING, ROUTINE (DBP), MAJOR Failure to monitor/report Trihalomethanes (TTHMs)	10/1/2024 to 12/31/2024

**What happened? What is being done?** (Describe corrective action)

WVAW staff failed to collect samples between 10/1/2024 and 12/31/2024 due to an error in sample tracking. Samples collected before and after this collection period indicated the water supplied to your premise met all requirements of the USEPA and WV Department of Health. It is also worth noting the source of water supplied to your premise changed from the Armstrong water treatment plant to the award winning WVAW Kanawha Valley treatment plant.

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For more information, please contact Jon Jarvis at 1.800.685.8660

(Contact name)

(Phone number)

Or 1600 Pennsylvania Avenue, Charleston, WV 25302

(Mailing address)

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by: **WVAWC MONTGOMERY HEIGHTS DISTRICT**

State Water System ID#: WV3301017

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