NOTICE OF FILING OF PROPOSED RATE INCREASE AND PUBLIC HEARING ON APRIL 10, 2024 AT 4:30 PM AND 5:30 P.M.

ALL PARTIES ARE INVITED TO ATTEND AND PRESENT THEIR VIEWS

IN THE MATTER OF THE PETITION OF NEW JERSEY-AMERICAN WATER COMPANY, INC. FOR APPROVAL OF INCREASED TARIFF RATES AND CHARGES FOR WATER AND WASTEWATER SERVICE, CHANGE IN DEPRECIATION RATES, AND OTHER TARIFF MODIFICATIONS

OAL DOCKET NO. PUC 02409-2024 S BPU DOCKET NO. WR24010056

TO OUR CUSTOMERS:

PLEASE TAKE NOTICE that on January 19, 2024, New Jersey-American Water Company, Inc., (the "Company") filed with the Board of Public Utilities ("Board"), pursuant to N.J.S.A. 48:2-21, N.J.S.A. 48:2-21.1, and N.J.A.C. 14:1-5.12, a petition ("Petition") seeking to increase rates for water and wastewater service and to implement other tariff revisions. These changes were proposed to become effective for service rendered on or after February 21, 2024, or at such later date as may be determined by the Board. Based on the Company's total projected operating revenues for the twelve months ending March 31, 2025, the new rates proposed herein will yield additional operating revenues of \$161.7 million or 16.89%. The total projected operating revenues include the revenue being recovered through the Distribution System Improvement Charge ("DSIC") and Wastewater System Improvement Charge ("WSIC") previously approved by this Board, and revenues recovered through the PWAC/PSTAC.

The average residential water customer using 5,640 gallons per month will see their bill increase from \$70.70 to \$82.00, an increase of \$11.30 or 15.98% per month. The actual percentage increase to specific customers will vary according to the applicable rate schedule and level of the customer's usage. The changes proposed in the Petition will result in the changes indicated in the chart below.

PLEASE TAKE FURTHER NOTICE that virtual public comment hearings on the Company's petition have been scheduled as follows:

4:30 PM

Call in numbers (callers can use any phone number): 1-551-285-1373 or 1-646-828-7666

Upon calling in, the caller will be prompted to enter the meeting ID of 161 478 9912 and press the pound or hashtag button (#)

Press the pound or hashtag button (#) a second time (in response to the second electronic prompt)

The caller will then be prompted to enter the password for the public meeting of 343517 and press the pound or hashtag button (#)

The caller will then be entered into the waiting room where the OAL IT staff will admit the caller into the public hearing. The caller should mute their phone to prevent background noise. Failure to mute your own line may cause OAL IT staff to mute the caller and the caller would have to disconnect and call back in to participate in the public discussion portion

5:30 PM

Call in numbers (callers can use any phone number): 1-551-285-1373 or 1-646-828-7666

Upon calling in, the caller will be prompted to enter the meeting ID of 161 478 9912 and press the pound or hashtag button (#)

Press the pound or hashtag button (#) a second time (in response to the second electronic prompt)

The caller will then be prompted to enter the password for the public meeting of 343517 and press the pound or hashtag button (#)

The caller will then be entered into the waiting room where the OAL IT staff will admit the caller into the public hearing. The caller should mute their phone to prevent background noise. Failure to mute your own line may cause OAL IT staff to mute the caller and the caller would have to disconnect and call back in to participate in the public discussion portion

Administrative Law Judge Tricia M. Caliguire from the Office of Administrative Law will preside over the virtual public comment hearings. Members of the public are invited to participate and express their views on the proposed rates. Such comments will be made a part of the final record in the proceeding.

Whether or not you attend the virtual public hearings, written comments may be submitted no later than June 1, 2024, to the Hon. Tricia M. Caliguire, Office of Administrative Law, P.O. Box 049, Trenton, New Jersey 08625-0049 and/or the Hon. Sherri L. Golden, Secretary, Board of Public Utilities, 44 S. Clinton Avenue, 1st Floor, Trenton, NJ 08625-0350, or emailed to board.secretary@bpu.nj.gov. Please include OAL Docket No. PUC 02409-2024 S and BPU

Docket No. WR24010056 in your written comments. Written comments will be provided the same weight as statements made at the hearings.

IN ORDER TO ENCOURAGE FULL PARTICIPATION IN THIS OPPORTUNITY FOR PUBLIC COMMENT, PLEASE SUBMIT ANY REQUESTS FOR NEEDED ACCOMMODATIONS, INCLUDING INTERPRETERS OR MOBILITY ASSISTANCE, TO THE COMPANY 48 HOURS PRIOR TO THIS HEARING TO DENISE FREE, SENIOR DIRECTOR OF COMMUNICATIONS AND EXTERNAL AFFAIRS, NEW JERSEY-AMERICAN WATER COMPANY, INC. AT (856) 955-4874 or DENISE.FREE@AMWATER.COM.

The above-described comparisons of average present and proposed rates will permit customers to determine the approximate net effect upon them of the proposed increases and adjustments in rates. Any assistance required by customers in this regard will be furnished by the Company upon request. Complete information about the present and proposed rates for every class of customer is available on the Company's website at www.newjerseyamwater.com by first selecting Customer Service and then Rates Information. Please note that the Board, in its discretion, may apply all or any portion of whatever rate increase the Board may ultimately find just and reasonable to any class or classes of customers or to any rate schedule or schedules, or in a manner different than what the Company has proposed in its filing. Accordingly, the final rates and charges to be determined by the Board in this proceeding may be different than what the Company has described herein.

	Rates		tes	Change	
Customer Class	Usage	Current Bill*	Proposed Bill	Amount	Percentage
General Metered Service:	5,640 gal/mo.				
All except SA-1F, 1G, 1H		\$70.70	\$82.00	\$11.30	15.98%
SA-1F (Roxbury)	5,640 gal/mo.	46.38	54.61	8.23	17.73%
SA-1G (Egg Harbor City)	5,640 gal/mo.	73.65	78.91	5.26	7.14%
Manasquan Resale	Various	Various	Various	Various	25.82%
Optional Industrial Wholesale	Various	Various	Various	Various	26.00%
Sales for Resale – CD	Various	Various	Various	Various	25.84%
Sales for Resale – SOS	Various	Various	Various	Various	26.01%
Private Fire Protection	Various	Various	Various	Various	17.29%
Public Fire Protection	Various	Various	Various	Various	8.45%
Sewer					
Ocean City	16,920 gal/summer	\$82.52	\$93.32	\$10.80	13.09%
Statewide Collection Avg.	5,640 gal/mo.	74.54	81.02	6.48	8.69%
Former AWWM/Pottersville	5,640 gal/mo.	95.71	124.15	28.44	29.71
Jensen's Run	5,640 gal/mo.	74.59	98.65	24.06	32.26%

Haddonfield	5,640 gal/mo.	29.58	44.47	14.89	50.34%
Mount Ephraim	1,991 gal/mo.	9.11	13.22	4.11	45.08%
Long Hill	5,640 gal/mo	124.79	128.59	3.74	2.99%
Egg Harbor City	5,640 gal/mo.	53.13	61.43	8.30	15.62%
Bound Brook	5,640 gal/mo.	41.10	42.33	1.23	3.00%
Somerville System	5,640 gal/mo.	49.01	49.01	0.00	0.00%
EDC System	2,707 gal/mo.	68.95	68.12	(0.83)	-1.21%

^{*}Rates include the Purchased Water Adjustment Clause (PWAC) and Purchased Wastewater (Sewer) Treatment Adjustment Clause (PSTAC) as approved by the Board under BPU Docket Number WR23110791, the fully implemented Distribution System Improvement Charge (DSIC) of \$3.90 for a 5/8" meter expected to be approved by the Board under BPU Docket No. WR22030230, effective April 29, 2024, and the fully implemented Wastewater System Improvement Charge (WSIC) of \$2.85, effective December 30, 2023. Currently, the DSIC is \$2.82 for a 5/8" meter, effective October 30, 2023.

In addition to actual rate changes, the Company is proposing other changes and additions to its Tariff, some of which would apply to all customers and others that would apply only to specified customers. These changes include, but are not limited to, changes to various rate schedules and standard terms and conditions.

Notice of the petition was served on the clerk, executive or administrator of each municipality and county in the service area of the Company. Further information and copies of the petition may be obtained at the Board of Public Utilities' Offices located at 44 South Clinton Avenue, 1st Floor, Trenton, New Jersey 08625-0350. Any members of the public who wish to inspect the petition at the Board should contact the Board's Division of Case Management at (609) 913-6298 or board.secretary@bpu.nj.gov. Additionally, the petition and applicable attachments as well as the Public Hearing Notice for this proceeding can be viewed on the Company's website at www.newjerseyamwater.com by first selecting Customer Service and then Your Water and Wastewater Rates.

Any relief determined by the Board of Public Utilities to be just and reasonable may be applied by the Board of Public Utilities in such manner as it may deem appropriate.

BY: MARK K. McDONOUGH

President

NEW JERSEY-AMERICAN WATER COMPANY, INC

1 Water Street Camden, NJ 08102